PARTNER eFLASH
Contractual Information for Partners

07/03/2016

EF-Phase-out-C068-EN   **Effective date: 27/05/2016**

Phase-out | OpenTouch Suite for mid- to large-sized enterprises for H1 2016 — End of sales and phase-out of components

This is an announcement of the end-of-life of some components offered for mid- to large-sized enterprises (MLE).

We are announcing the phase-out and end of sales of components that are removed from the Alcatel-Lucent OpenTouch® Suite for MLE offer, starting from the effective date, unless otherwise specified.

End of life of the Alcatel-Lucent OmniTouch 8012 Deskphone

The Alcatel-Lucent OmniTouch® 8012 Deskphone is at its end of life. It remains available, stock permitting, after the effective date, but the following reference is to be removed from the OpenTouch Suite for MLE catalog H1 2016 offer:

3MG27038AA	8012 DeskPhone - Entry-level SIP device with high audio quality. 3.5mm headset jack, 10/100/1000 PC connection, POE or power supply connector, Audio controls key (handsfree, mute , volume), Call log, dial by last name, routing management available, Color: black

The following reference remains orderable until stock depletion ("stock permitting" status):

3MG27026AA	8002/8012 DeskPhone Power supply 5V Europe
3MG27026AR	8002/8012 DeskPhone Power supply 5V Argentina
3MG27026RW	8002/8012 DeskPhone Power supply 5V Rest of world (with plug US UK China Australia Brazil)

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Please consider the Alcatel-Lucent 8018 Deskphone (to be announced) as an alternative to the Alcatel-Lucent 8012 Deskphone for IP telephony environment, or the Alcatel-Lucent 8001 Deskphone for SIP telephony.

Hardware support service policy for the OmniTouch 8012 Deskphone

In accordance with the "Alcatel-Lucent OpenTouch Suite for Mid & Large markets - RELEASE POLICY INFORMATION", the following hardware support services will be available as follows:

Advanced Replacement (AVR) and Return to Factory (RTF) services	Up to November 30, 2018
Return to Factory (RTF) service	Up to May 31, 2021

End of sales of the Alcatel-Lucent 8068 Premium Deskphone with wired headset

The Alcatel-Lucent 8068 Premium Deskphone shipped with wired headset has reached its end of sales and will be removed from the OpenTouch Suite for MLE H1 2016 catalog, even though it remains available on eBuy after the effective date, stock permitting .
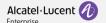
The following references are removed from the catalog:

3MG27111DE	Alcatel-Lucent 8068 Premium Deskphone Black German, 1/4 VGA, 16,7 M Color display, Hands free, Wide Band Comfort Handset, Bluetooth enabler, QWERTZ Alphanumeric Keyboard, Applications openness, 10/100/1000 BT – POE
3MG27111FR	Alcatel-Lucent 8068 Premium Deskphone Black France, 1/4 VGA, 16,7 M Color display, Hands free, Wide Band Comfort Handset, Bluetooth enabler, AZERTY Alphanumeric Keyboard, Applications openness, 10/100/1000 BT – POE
3MG27111ND	Alcatel-Lucent 8068 Premium Deskphone Black Nordic, 1/4 VGA, 16,7 M Color display, Handsfree, Wide Band Comfort Handset, Bluetooth enabler, QWERTY Nordic Alphanumeric Keyboard, Applications openness, 10/100/1000 BT – POE
3MG27111US	Alcatel-Lucent 8068 Premium Deskphone Black US, 1/4 VGA, 16,7 M Color display, Hands free, Wide Band Comfort Handset, Bluetooth enabler, QWERTY Alphanumeric Keyboard, Applications openness, 10/100/1000 BT – POE
3MG27111WW	Alcatel-Lucent 8068 Premium Deskphone Black WW, 1/4 VGA, 16,7 M Color display, Hands free, Wide Band Comfort Handset, Bluetooth enabler, QWERTY Alphanumeric Keyboard, Applications openness, 10/100/1000 BT – POE

A new Alcatel-Lucent 8068 Premium Deskphone shipped with a wired handset but without Bluetooth capability will be introduced in the OpenTouch Suite for MLE H1 2016 catalog as the replacing product.

Headset reference phase-out

The following headset references are removed from the catalog:

3GV28047AC	Corded Monaural Wide Band Headset HW251N ALE Plantronics, Quick Disconnect (QD) + cable QD Jack3,5mm, Quick Disconnect (QD) + cable QD Jack3,5mm 4 pole
3GV28048AC	Corded Binaural Wide Band Headset HW261N ALE Plantronics, Quick Disconnect (QD) + cable QD

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	Jack3,5mm, Quick Disconnect (QD) + cable QD Jack3,5mm 4 pole

The replacing products will be the following:

3GV28047AD	Plantronics HW510N wide band monaural wired headset, Quick Disconnect (QD) + cable QD Jack 3,5 mm
3GV28048AD	Plantronics HW520Nwide band binaural wired headset Quick Disconnect (QD) + cable QD Jack 3,5 mm

IP Touch Security Solution —— Server and Media Security Module obsolescence management

The following references related to IP Touch Security solution are removed from the OpenTouch Suite for MLE H1 2016 catalog:

3BA27698AA	Server Security Module RM (SSM-RM) for Voice Encryption
3BA27699AA	Media Security Module RM (MSM-RM) for Voice Encryption

Those references will be replaced with the following:

3BA27698AB	IP PREMIUM SERVER SECURITY MODULE (SSM)
3BA27699AB	IP PREMIUM MEDIA SECURITY MODULE (MSM)

The capabilities of those new components will be documented in the OpenTouch Suite for MLE H1 2016 deliverables.

Hardware support service policy for Server and Media security module

In accordance with "Alcatel-Lucent OpenTouch Suite for Mid & Large markets - RELEASE POLICY INFORMATION", the following hardware support services will be available as follows:
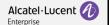
Advanced Replacement (AVR) and Return to Factory (RTF) services	Up to December 31, 2018
Return to Factory (RTF) service	Up to June 31, 2021

Considering the possible spare part stock depletion, hardware support service may be issued with the replacing product references 3BA27698AB and 3BA27699AB.

End of sales of the OpenTouch Server "Performance" platforms

The OpenTouch Server "Performance" platform will no longer be available as bundled in our OpenTouch solution.
The following references are removed from the catalog:

3BA00789AF	OpenTouch Business Edition 2.1 Server 1500 platform with pre-installed software
3BA00792AF	OpenTouch Multimedia Services 2.1 Server 3000 platform with pre-installed software
3BA00802AF	OpenTouch Message Center 2.1 Performance Server platform with pre-installed software

3BA03243AF	OpenTouch Business Edition 2.1 Server with pre-installed software, software release providing advanced business communication services for up to 1500 users
3BA03246AF	Multimedia application 2.1 Server with pre-installed software and software release providing advanced business communication services for up to 3000 users as an applicative add-on to OXE R11.1
3BA03257AF	OpenTouch Message Center 2.1 Performance Server with pre-installed software, software release providing advanced voice messaging services with high traffic for up to 15000 users

Configurations that require an OpenTouch 1500 Server should be moved to a VMware®-based virtualized architecture.

End of sales of the Alcatel-Lucent OpenTouch Session Border Controller Server Edition

The Server Edition (SE) version of the OpenTouch Session Border Controller will reach its end of sales.
Therefore the following reference intended for the deployment of the OpenTouch Session Border Controller on a physical appliance server is removed from the catalog:

3BA27792AA	Server HP DL320e G8 for OpenTouch Session Border Controller

With the growing market demand for virtualized deployment for the OpenTouch Session Border Controller against "barebone" appliance server and feature/performance parity, there will not be a replacing appliance server reference for such OpenTouch Session Border Controller deployment.
The Virtual Edition (VE) of the OpenTouch Session Border Controller is to be used as a replacement.

The OpenTouch Session Border Controller SE deployed on customer premises will be supported in accordance with the life cycle policy described in the document "Alcatel-Lucent OpenTouch Suite for Mid & Large markets - RELEASE POLICY INFORMATION".

Phase-out and end of sales of the Alcatel-Lucent OmniVista 8770 LDAP directory Synchronization

We announce the phase-out and end of sales of the Alcatel-Lucent OmniVista® 8770 LDAP directory Synchronization from the Alcatel-Lucent Enterprise Professional Services portfolio. This application will no longer be available from ACTIS and eBuy, starting from May 30, 2016.

The following items will be removed:

3EY98130AA	LDAP-8770 DIRECTORY SYNCHRONISATION INSTALLATION PACK
3EY98992AA	LDAP-8770 DIRECTORY SYNCHRONIZATION MAINTENANCE
3EY99056AA	LDAP-8770 DIRECTORY SYNCHRONIZATION

End of life of the OmniVista 8770 LDAP directory Synchronization is described in the document "Alcatel-Lucent OpenTouch Suite for Mid & Large markets - RELEASE POLICY INFORMATION".

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Replacing product

The replacing service is Alcatel-Lucent OmniVista 8770 Microsoft Active Directory option (MSAD) and the reference to be ordered is "8770 Active directory option" (3BA09512JA).

Commercial program

Please contact your channel's sales representative for the commercial condition applicable for the migration from the OmniVista 4760 LDAP directory Synchronization application to the OmniVista 8770 Microsoft Active Directory option.

End of support of the OpenTouch Fax Center High Availability feature

The high availability service for the OpenTouch Fax Center is no longer supported with the OpenTouch Fax Center R7.6, to be introduced at the effective date in the OpenTouch Suite for MLE offer.

The existing configuration will be supported in accordance with the OpenTouch Fax Center life cycle policy described in the document "Alcatel-Lucent OpenTouch Suite for Mid & Large markets - RELEASE POLICY INFORMATION".

Miscellaneous OmniPCX Enterprise hardware components removed from the catalog

The removal of Alcatel-Lucent OmniPCX® Enterprise related packs

The following packages are removed from the catalog:

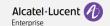|	
3BA00180AB	INTOF2 pack including 2 x INTOF2 boards + cable for connection of peripheral ACT on main ACT
3BA00180UB	INTOF2 pack including 2 x INTOF2 boards + cable for connection of peripheral ACT on main ACT
3BA03108AB	DECT 8 pack, DECT8 board and 3 software licenses for 10 users

Such removal does not involve any change regarding the product feature set provided with the component included in those packages or any change in the related hardware support.

Phase-out of the dual power supply for OmniPCX Enterprise Lenovo appliance server:

Due to an industrial issue, the capability to install a supplementary power supply on a Lenovo-sourced appliance server for an OmniPCX Enterprise server is no longer available.

The following reference has been removed from the catalog on January 29, 2016:

3BA27598AA	POWER SUPPLY FOR LENOVO X3250-M5 AS

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End of sales of the OmniPCX Enterprise feature: H323 trunking

With the trend toward SIP trunking and the ongoing migrations from H323 trunking to SIP trunking, the H323 trunking with third parties is at the end of sales for both new and add-on sales.

The H323 technology will only remain available for the purpose of OmniPCX Enterprise ABC inter-networking through the "VoIP Channel for ABC Networking" (3BA03558AA), formerly "H323 Network link".

Furthermore, the "Integrated H323 gatekeeper software license" (3BA09556AA) is removed from the catalog.
The replacing solution is the use of SIP device.

End of sales of HP server "care pack"

The following Hewlett-Packard server-related "care packs" are removed from the MLE catalog:

3EY99623AC	HP DL380 G9 8x5 NBD - 3 years support
3EY99623AE	HP DL380 G9 8x5 NBD - 5 years support
3EY99624AC	HP DL380 G9 24x7 4H - 3 years support
3EY99624AE	HP DL380 G9 24x7 4H - 5 years support
3EY99625AC	HP DL380 G9 24x7 6HCTR - 3 years support
3EY99625AE	HP DL380 G9 24x7 6HCTR - 5 years support

For customers requiring extended support for an HP server, the Business Partner should order the related "care pack" from their local HP dealer.

End of add-on of OmniPCX Enterprise software license on eBuy by using direct keying

From the effective date, it is no longer possible to proceed to add-on of device-related software licenses on OmniPCX Enterprise configuration using eBuy online ordering from the Business Portal.

The Business Partner will have to proceed to such add-on using the ACTIS configuration tool.

Reference document

* "Alcatel-Lucent OpenTouch Suite for Mid & Large markets - RELEASE POLICY INFORMATION"

For your convenience, this eFlash will be available in French, German and Spanish on the Business Portal a few days after the publication in English.

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